



CIFAL Durban - Managing Poor Performance & Incapacity



: 13 2025

Course	
Durban, South Africa	
13 2025 to 14 2025	
2 Days	
Decentralize Cooperation Programme	
https://unitar.org/about/offices-training-centres-around-world/cifal-durban	
US\$0.00	
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CIFAL Durban, , eThekweni Municipality	



Managing Poor Performance & Incapacity – capacitates managers and supervisors with tools to manage employees who underperform or are unable to perform due to health or other constraints—aligned with labour law.



Managing Poor Performance & Incapacity

2. Draft performance plans, improvement plans and record interventions.
3. Identify poor performance and distinguish it from incapacity.
4. Follow due legal and procedural steps in managing underperformance.



Managing Poor Performance & Incapacity - unit standard training to municipal employees



Presentations and Interactive

2. The course is offered in Synchronous learning:
3. Presentations and Interactive lectures online and face to face
4. Workshops and exercises, applying collaboration with peers across departments and interact with peers on virtual classrooms.
5. Apply knowledge immediately through live discussions, group work, breakout rooms, and simulations.



Municipal Officials