



Kenya. Digitalization of investor single window.



19 3 2024



Workshop



Naivasha, Kenya



19 3 2024 to 21 3 2024



3 Days



Decentralize Cooperation Programme



<https://unitar.org/>



US\$0.00



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UNCTAD (750)



Digital Government Academy. UNCTAD-UNITAR. Project "Kenya Investment Window."

Supporting KenInvest to develop an online investment single window with the eRegistrations system.



Design and develop **functional online prototypes** for the following services:

- Investor registration and investment certificate (joint service) - finalization
- Work permits for investors and employees
- Foreign tax payer registration



eRegistrations system, to develop the online screens allowing applicants to submit their application and the concerned administrations to process applications

GDB (Generic Database Builder, to create the online registries)



Introduction: Basic components of a digital government service

Understand the services that must be designed

Regulations and procedures

Necessary information for each mandatory registration: name of the obligation, entity in charge, subjects, result, requirements (data, documents, fees)

Initial registration, consultation, modification, deletion (CRUD)

Data that must be stored in the registry, required information and statistics

One (integrated) or two services?

Design the services

Create the registries

Create the applicant file (guide, form, payment, send page)

Create electronic certificates

Take into account all specific cases: filters/conditions/determinants

Create the processing/back office screens and processes (review of applicant file, physical inspection, approval, etc.)

Create web services to send the applicant data to the registries and to exchange/control data with external registries

Test and improve the services



Public servants