Unitar Online Catalogue

Crisis Management for Public Officials: Basic Skills

People

Deadline: 2 Nov 2020

Type:	Course
Location:	Web-based
Date:	2 Nov 2020 to 7 Dec 2020
Duration:	5 Weeks
Thematic Area:	Decentralize Cooperation Programme
Website:	https://www.unitar.org/sustainable-development-goals/people/our-portfolio/e-lea...
Price:	$0.00
Event Focal Point Email:	sdp@unitar.org

BACKGROUND

Governments around the world have been at the forefront in the fight against global crises, including the ongoing COVID-19 pandemic. However, the disruptive nature of the COVID-19 crisis has exposed a deeper level of vulnerability in our communities, by creating unprecedented socio-economic and cultural implications. During the crisis, public servants have been faced with the unparalleled urgency to formulate new ways of thinking; adapt to new realities

and prepare for the unknown future.

For more information, please view the course brochure here: https://unitar.org/sites/default/files/media/file/Crisis%20management_c...;

LEARNING OBJECTIVES

At the end of the course, participants will be able to:

- Recognize some of the current challenges faced by public officials due to COVID-19
- Identify contextual challenges due to a crisis and ensure business as usual policies in the public sector
- Discuss different processes involved in crisis management, including soft skills related to communication strategies and leadership
- Respond to governance challenges in post-crisis situations to ensure resilience for future crises

CONTENT AND STRUCTURE

Crisis Management for Public Officials: Basic Skills

Module I: Fundamentals of crisis management

Module II: Covid-19 and the public sector

Module III: Crisis management and public administration

Module IV: Governing after a crisis

METHODOLOGY

The course is based on UNITAR's sound adult learning pedagogical principles. Each module includes supplementary resources for additional reading, as well as self-assessment activities and quizzes. The learning activities are delivered in an interactive manner, to ensure the achievement of the learning objectives.

TARGETED AUDIENCE

This course is designed to support public servants in the health and non-health sectors.

ADDITIONAL INFORMATION

Optional fee of USD$ 100.- to receive a certified UNITAR Certificate of Completion.