
CIFAL Durban - Knowledge Management Champions Workshop

People

Deadline: 1 Jul 2026

Type:	Workshop
Location:	Durban, South Africa
Date:	2 Jul 2026
Duration:	1 Days
Thematic Area:	Local Governance and Decentralisation
Website:	https://cifal-global-network.org/
Price:	\$0.00
Event Focal Point Email:	cifalnetwork@unitar.org

BACKGROUND

CIFAL Durban is pleased to announce the upcoming Knowledge Management Champions Workshop, an important initiative led by the eThekweni Municipality through the Municipal Institute of Learning (MILE), aimed at strengthening knowledge management practices across the municipality. This workshop marks a significant step in equipping nominated Knowledge Management (KM) Champions with the skills, tools, and strategies needed to drive institutional learning, collaboration, and innovation.

EVENT OBJECTIVES

The workshop will introduce participants to key knowledge management concepts and practical approaches to capturing, preserving, and sharing institutional knowledge. Through interactive sessions, KM Champions will explore strategies to promote a culture of continuous learning, improve service delivery, and ensure valuable organisational knowledge is retained and shared across departments.

CONTENT AND STRUCTURE

By bringing together nominated KM Champions and KMMA Steering Committee Members, the programme will foster collaboration, strengthen cross-departmental partnerships, and empower participants to become advocates for knowledge sharing within their teams. The initiative supports innovation, informed decision-making, and organisational resilience while contributing to a more connected and future-ready municipality.