



Pathway to Prosperity: Upskilling Selangor's Professionals for a Digital Future - C2_W8

Prosperity

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CONTEXTE

This session will be led by a guest speaker, **Mimi Nicklin**, a globally recognised advocate for empathy, listening, and human connection.

- **Mimi is the #1 workplace wellbeing leader in Malaysia, #12 female LinkedIn influencer**, internationally bestselling author of three books, and

founder of *Empathy Everywhere*. She has recently **shared stages with Bill Gates, Steve Wozniak, and Steven Bartlett** and appeared on **BBC live** to 85 million viewers as the leading voice in Listening-Led Leadership.

- In her session, Mimi will explore **empathy and listening as performance-driving capabilities**, linking emotional intelligence to measurable engagement, output, and performance outcomes.
- These skills will be especially critical when participants present their capstone projects, as they will need to communicate their solutions with clarity, authenticity, and emotional resonance.